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**PATENT
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

IN RE APPLICATION OF : Chien-Sheng Chou
FOR : CUSTOMIZABLE REMOTE ORDER
ENTRY SYSTEM AND METHOD
SERIAL NO. : 09/768,148
FILED : January 23, 2001
EXAMINER : Unknown
ART UNIT : 2152
ATTORNEY DOCKET NO. : D/A0772
XER 2 0395

RECEIVED

APR 19 2002

Technology Center 2100

**PETITION TO SUBSTITUTE DRAWINGS FOR PUBLICATION
AND SUBMISSION OF FORMAL DRAWINGS**

Commissioner for Patents
Washington, D. C. 20231
BOX PG PUB DRAWINGS

Dear Sir:

Pursuant to Manual of Patent Examining Procedure (MPEP)
§ 3507 (Eighth Edition 2001), Applicant(s) hereby petition(s) pursuant to
37 C.F.R. 1.182 for six (6) sheets of the enclosed substitute drawings, **Figures
1-4C**, to be substituted for those same or similar earlier-filed drawing figures,
and for these enclosed substituted drawings to be published with the publication
of this application, as provided by this US PTO authorized practice.

CERTIFICATE OF FIRST CLASS MAILING

I hereby certify that this **PETITION TO SUBSTITUTE DRAWINGS FOR PUBLICATION
AND SUBMISSION OF FORMAL DRAWINGS** is being deposited with the United States Postal
Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C.
20231 on January 10, 2002

By:

Cathryn Terchek
Cathryn Terchek

Date:

January 10 2002

This Petition is being filed not later than:

☐ One month from the filing date of this application; or
☒ Fourteen months from the earliest filing date for which
any priority benefit is being sought (including 14 months from the filing date of
this application, if no earlier priority benefit is being sought).

Please charge the fee required under 37 C.F.R. § 1.17(h) and any
other fees which may be required to Deposit Account No. 24-0037.

Respectfully submitted,

FAY, SHARPE, FAGAN,
MINNICH & McKEE, LLP

Date: 1/9/02


Patrick R. Roche

Reg. No. 29,580

Scott C. Rand

Reg. No. 40,359

1100 Superior Avenue, Seventh Floor

Cleveland, Ohio 4411-2518

(216) 861-5582

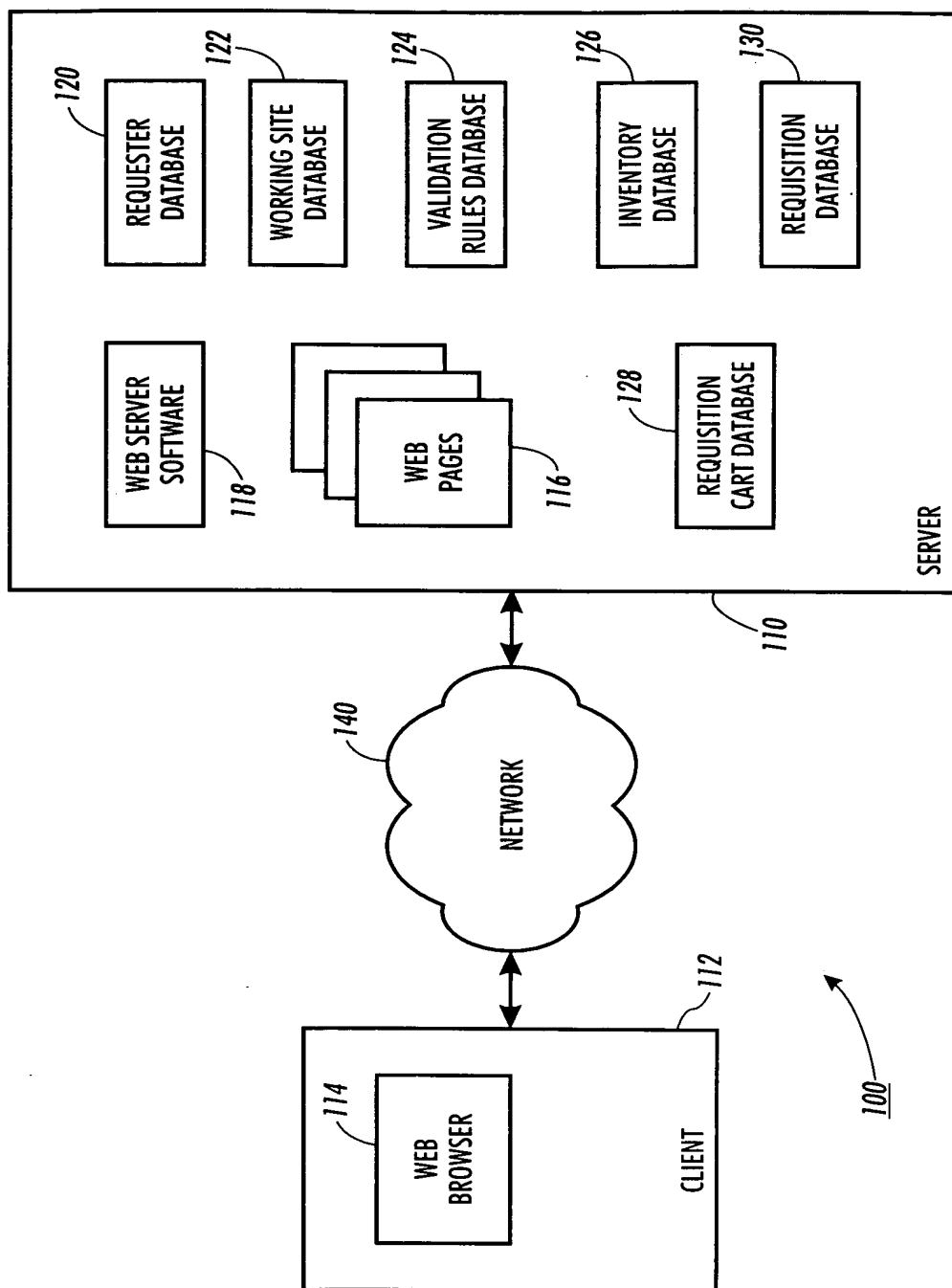


FIG. 1

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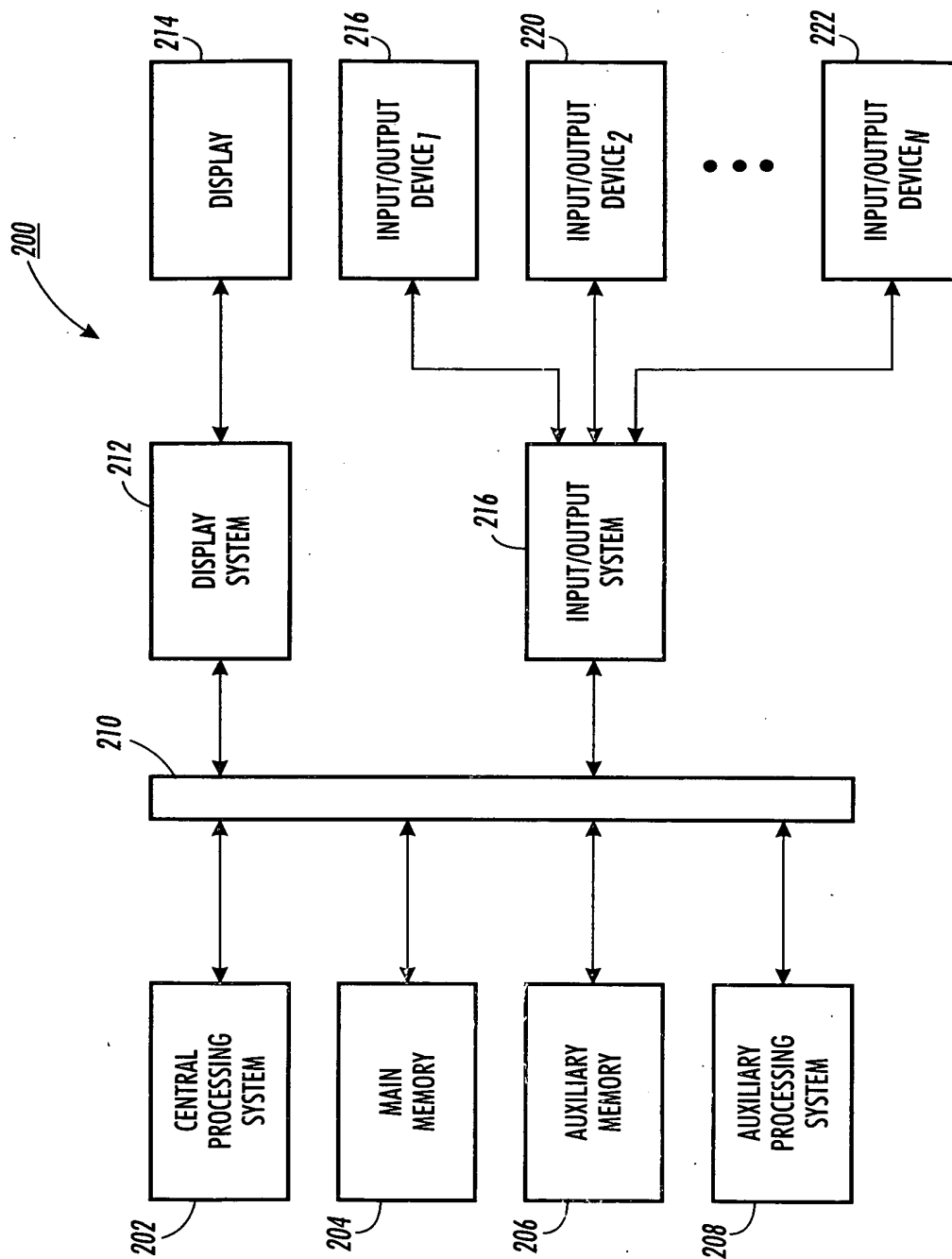


FIG. 2

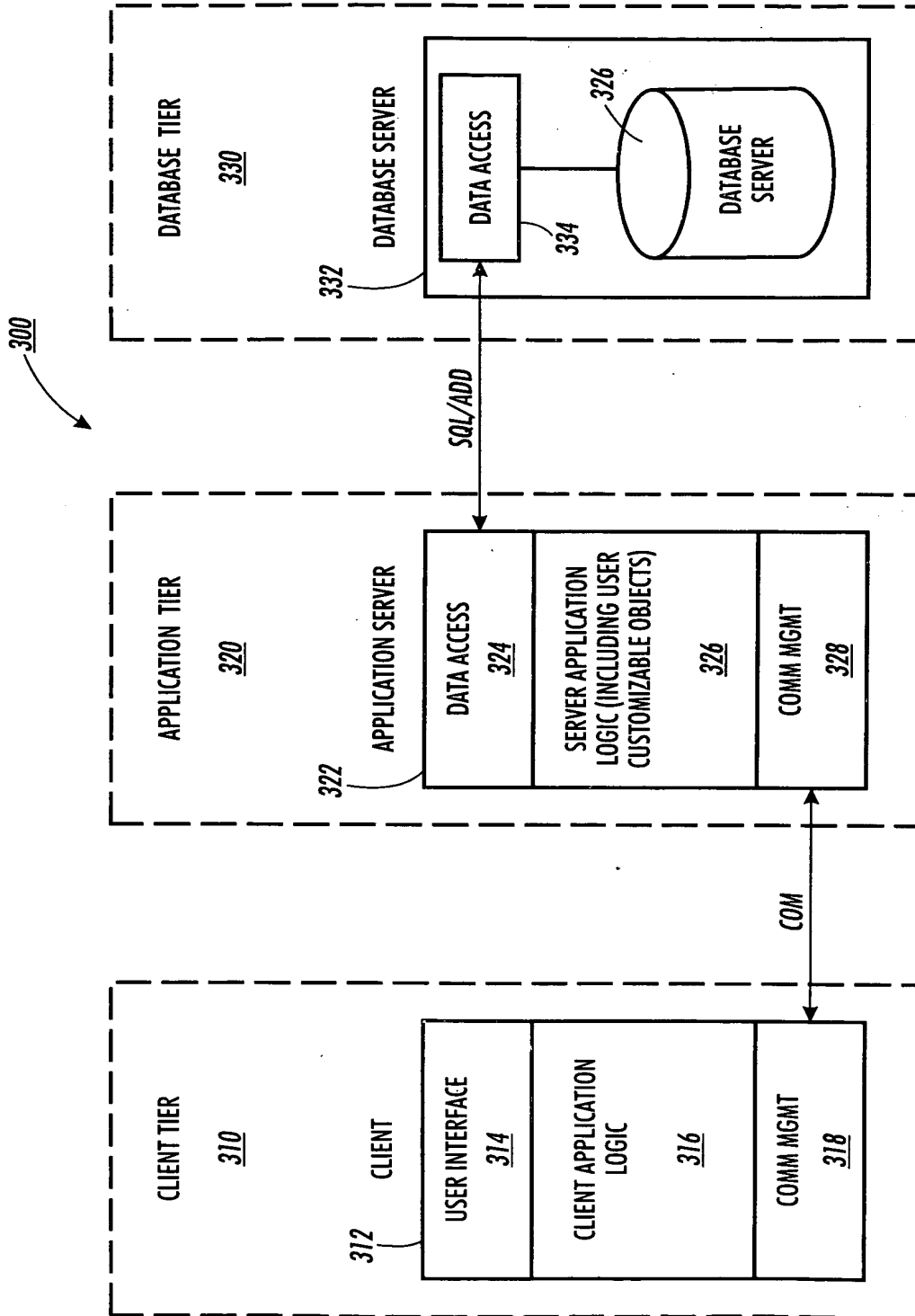


FIG. 3

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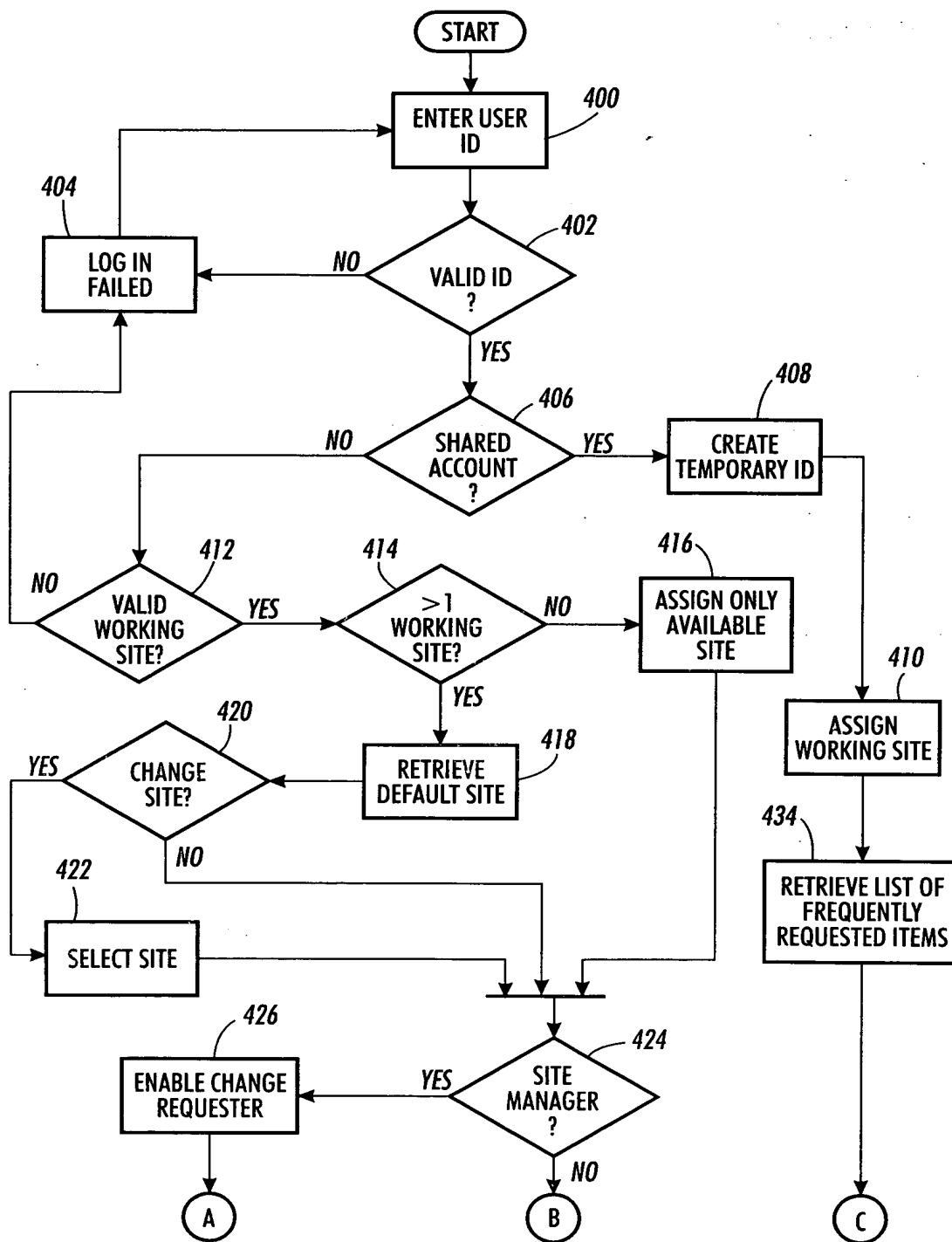


FIG. 4A

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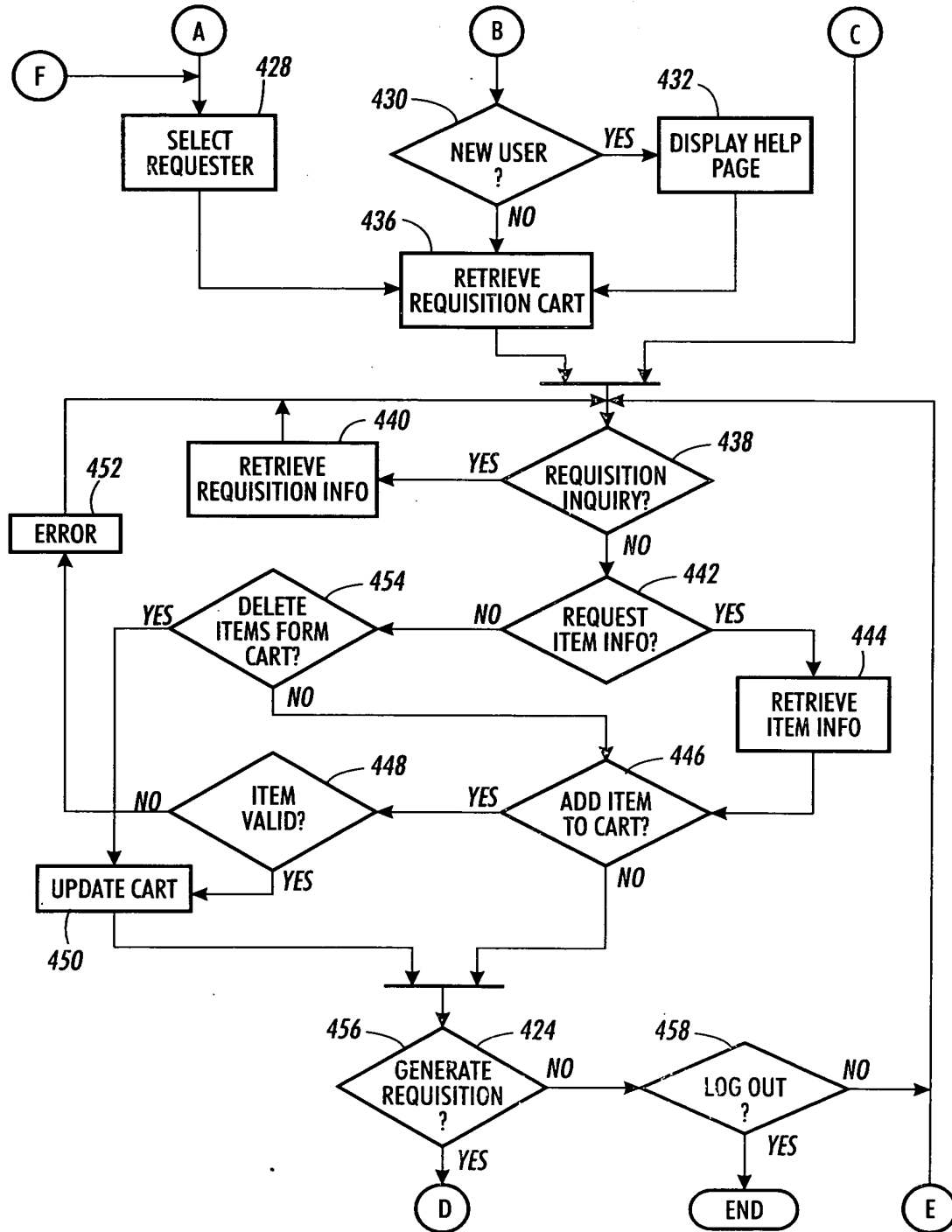


FIG. 4B

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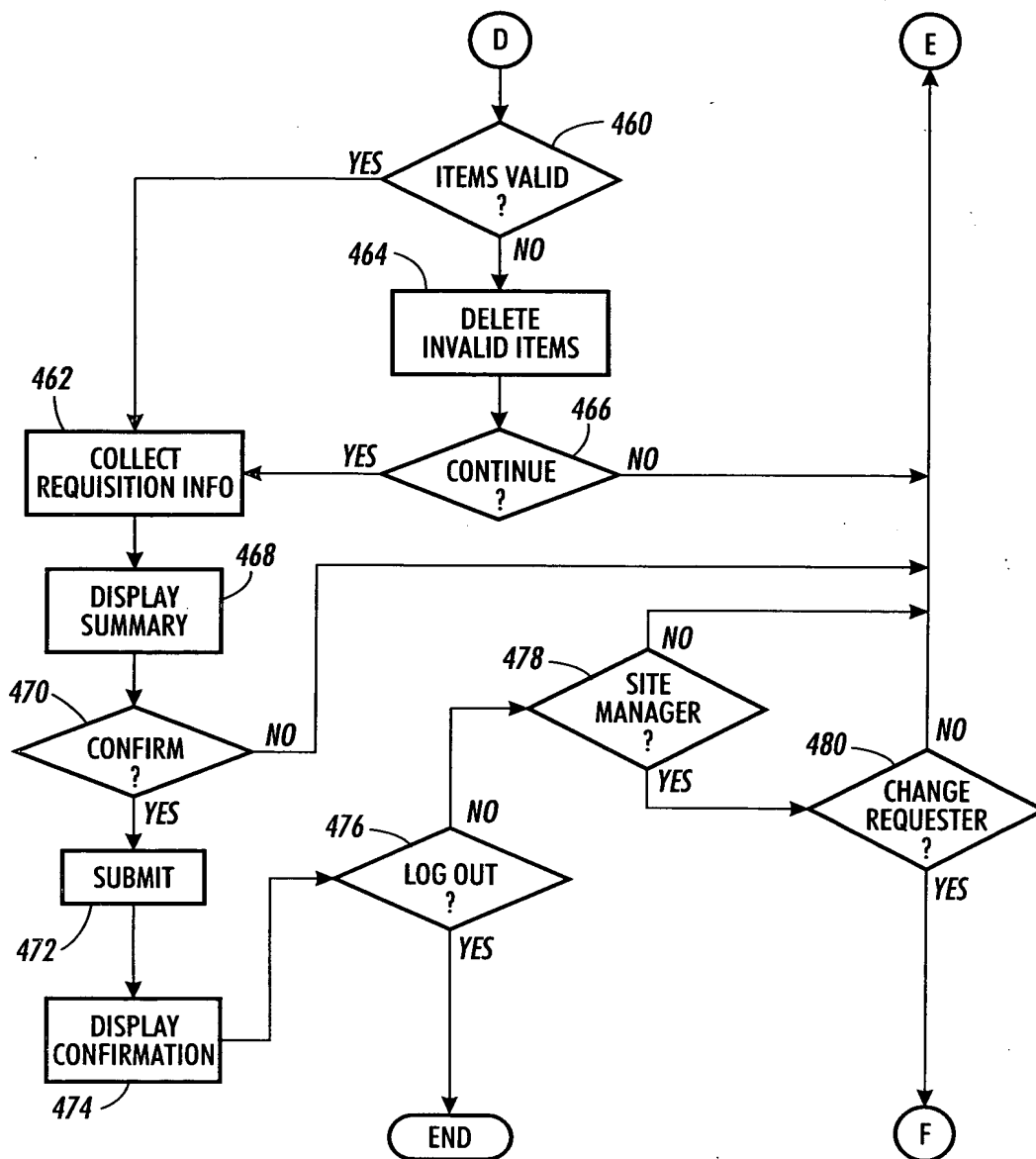


FIG. 4C



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STATEMENT REGARDING USPS MAIL DELAYS

Assistant Commissioner for Patents
Washington, D. C. 20231

Dear Sir:

The enclosed document, "PETITION TO SUBSTITUTE DRAWINGS FOR PUBLICATION AND SUBMISSION OF FORMAL DRAWINGS", was mailed to the USPTO on the date of the certificate of mailing, i.e. January 10, 2002. For reasons unknown to us, this document was returned to our offices on March 21, 2002.

Pursuant to the OG Notice entitled "Processing of, and Requirements for, the Filing of Duplicate Applications and Papers in Patent Applications in view of USPS Mail Delays," Section II.B., Applicants respectfully request that the USPTO accept the enclosed copies of the previously mailed documents with signed and dated Certificate of Mailing as having been timely filed.

Respectfully submitted,

FAY, SHARPE, FAGAN,
MINNICH & MCKEE, LLP

Patrick R. Roche
Patrick R. Roche, Reg. No. 29,580
1100 Superior Avenue, Seventh Floor
Cleveland, Ohio 4411-2518
Telephone: (216) 861-5582

Date: 4/3/02

CERTIFICATE OF MAILING

I hereby certify that this STATEMENT REGARDING USPS MAIL DELAYS in connection with the above identified U.S. Patent Application is being deposited with the United States Postal Service and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231 on April 3, 2002.

Cathryn Terchek
Cathryn Terchek